

BARKLEY SURGICENTER, INC.

WHAT WE ARE: is an outpatient surgical and procedural facility licensed in the State of Florida.

WHO WE ARE: is owned by physicians and was developed to provide a safe and comfortable medical facility that would provide efficient and effective services to patients.

WHY WE WERE OPENED: Outpatient care has been proven to increase patient comfort through personalized care while delivering quality services. The physicians joined together to open the Surgery Center to provide personal attention and quality services to their patients.

YOUR RIGHTS AS A PATIENT: You have the right to choose the provider and the facility for your health care services. You will not be treated differently by your physician if you obtain health care services at another facility. Please discuss with your surgeon your questions or concerns, if you may want to have your procedure at an alternative health care facility.

PATIENT GRIEVANCES: If patients have complaints or concerns in regard to the care at the Surgery Center, they are encouraged to let management know so we can work to remedy any problems. We want to exceed your expectations for excellent service and encourage you to let us know how we could make your experience more satisfactory.

ADVANCE DIRECTIVES: If you have an advance directive or living will, the Center will still transfer you to the closest hospital which will make decisions about following any advance directive or living will. You have a right to have your living will present in our medical record at the Center and to be informed of the Center's policy prior to the date of admission. State information and forms to prepare an advance directive, if you decide to have one, can be found at the following web site:

<http://www.floridahealthfinder.gov/reports-guides/advance-directives.shtml>

Consumer Complaints to the Florida Department of Health can be made at:

Visit http://ahca.myflorida.com/Contact/call_center.shtml

Call Complaint hotline at 1-888-419-3456

For Medicare Office of the Medicare Ombudsman

Visit www.cms.hhs.gov/center/ombudsman.asp

Call 1-800-Medicare

The owners of this surgery center are:

Nick Sharma, MD
Brian D. Feiock, MD
Brian E. Longendyke, DO
Michael H. Weiss, MD

Michael W. Bays, DO
Srinivas Raju, MD
Ramesh Koka, MD